

WHAT IS CLAIMED IS:

- 1 1. A method of providing electronic tickets, said method
2 comprising:
3 receiving a ticket purchase request from a customer;
4 receiving one or more security features from the
5 customer;
6 sending a ticket identifier to the customer in
7 response to the purchase request; and
8 storing the security features and the ticket
9 identifier.
- 1 2. The method as described in claim 1 wherein at least
2 one of the security features is selected from the
3 group consisting of a photograph of the customer, a
4 customer signature, a digital signature corresponding
5 to the customer, a fingerprint, and a description of
6 the customer.
- 1 3. The method as described in claim 1 wherein the
2 security features include links to corresponding
3 customer security images stored on a security server,
4 the method further comprising:
5 requesting the customer security images from the
6 security server; and
7 receiving the customer security images from the
8 security server in response to the request.
- 1 4. The method as described in claim 3 wherein the request
2 to the security server includes a merchant identifier,
3 wherein the receiving is performed in response to the
4 merchant identifier being found in an authorization

5 table corresponding to a customer's account stored on
6 the security server.

1 5. The method as described in claim 1 further comprising:
2 receiving payment information from the customer;
3 processing a payment for an amount corresponding to
4 the ticket, the processing using the payment
5 information to charge a customer account; and
6 determining whether the payment was successful,
7 wherein the ticket identifier is sent to the
8 customer in response to the payment being
9 successful.

1 6. The method as described in claim 1 further comprising:
2 sending the customer a list of merchant enabled
3 security features, wherein the security features
4 received from the customer corresponds to one or
5 more merchant enabled security features.

1 7. The method as described in claim 1 further comprising:
2 sending ticket information to the customer along with
3 the ticket identifier, the ticket information
4 including a ticket layout.

1 8. The method as described in claim 7 further comprising:
2 receiving a printed ticket from the customer, the
3 printed ticket formatted according to the ticket
4 layout, the printed ticket including the ticket
5 identifier and the security features.

1 9. An information handling system comprising:
2 one or more processors;
3 a memory accessible by the processors;

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4 a network interface for communicating with other
5 information handling systems;
6 one or more nonvolatile storage areas accessible by
7 the processors; and
8 an electronic ticket tool to provide electronic
9 tickets, the electronic ticket tool including:
10 means for receiving a ticket purchase request
11 from a customer through the network
12 interface;
13 means for receiving one or more security features
14 from the customer through the network
15 interface;
16 means for sending a ticket identifier to the
17 customer in response to the purchase
18 request; and
19 means for storing the security features and the
20 ticket identifier in one of the nonvolatile
21 storage areas.

- 1 10. The information handling system as described in claim
2 9 further comprising:
3 means for receiving payment information from the
4 customer;
5 means for processing a payment for an amount
6 corresponding to the ticket, the processing using
7 the payment information to charge a customer
8 account; and
9 means for determining whether the payment was
10 successful, wherein the ticket identifier is sent
11 to the customer in response to the payment being
12 successful.

1 11. The information handling system as described in claim
2 9 wherein at least one of the security features is
3 selected from the group consisting of a photograph of
4 the customer, a customer signature, a digital
5 signature corresponding to the customer, a
6 fingerprint, and a description of the customer.

1 12. The information handling system as described in claim
2 9 wherein the security features include links to
3 corresponding customer security images stored on a
4 security server, the information handling system
5 further comprising:
6 means for requesting the customer security images from
7 the security server; and
8 means for receiving the customer security images from
9 the security server in response to the request.

1 13. A computer program product stored on a computer
2 operable medium for providing electronic tickets, said
3 computer program product comprising:
4 means for receiving a ticket purchase request from a
5 customer;
6 means for receiving one or more security features from
7 the customer;
8 means for sending a ticket identifier to the customer
9 in response to the purchase request; and
10 means for storing the security features and the ticket
11 identifier.

1 14. The computer program product as described in claim 13
2 wherein at least one of the security features is
3 selected from the group consisting of a photograph of

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4 the customer, a customer signature, a digital
5 signature corresponding to the customer, a
6 fingerprint, and a description of the customer.

1 15. The computer program product as described in claim 13
2 wherein the security features include links to
3 corresponding customer security images stored on a
4 security server, the computer program product further
5 comprising:
6 means for requesting the customer security images from
7 the security server; and
8 means for receiving the customer security images from
9 the security server in response to the request.

1 16. The computer program product as described in claim 15
2 wherein the request to the security server includes a
3 merchant identifier, wherein the receiving is
4 performed in response to the merchant identifier being
5 found in an authorization table corresponding to a
6 customer's account stored on the security server.

1 17. The computer program product as described in claim 13
2 further comprising:
3 means for receiving payment information from the
4 customer;
5 means for processing a payment for an amount
6 corresponding to the ticket, the processing using
7 the payment information to charge a customer
8 account; and
9 means for determining whether the payment was
10 successful, wherein the ticket identifier is sent
11 to the customer in response to the payment being
12 successful.

1 18. The computer program product as described in claim 13
2 further comprising:
3 means for sending the customer a list of merchant
4 enabled security features, wherein the security
5 features received from the customer corresponds
6 to one or more merchant enabled security
7 features.

1 19. The computer program product as described in claim 13
2 further comprising:
3 means for sending ticket information to the customer
4 along with the ticket identifier, the ticket
5 information including a ticket layout.

1 20. The computer program product as described in claim 19
2 further comprising:
3 means for receiving a printed ticket from the
4 customer, the printed ticket formatted according
5 to the ticket layout, the printed ticket
6 including the ticket identifier and the security
7 features.

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